

TOEIC Listening Practice Test 1

Audio Script and Answers

PART 1 - Photographs

Directions:

For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

Number 1:



- A. A busy city street at rush hour.
- B. Tall skyscrapers towering over the scene.
- C. Cars honking in traffic.
- D. People walking on a cobblestone sidewalk in the city.

Number 2:

- A. A peaceful countryside scene at sunrise.
- B. Rolling hills dotted with sheep.
- C. A farmhouse with smoke rising from the chimney.
- D. Birds flying in formation overhead.

Number 3:

- A. A lively concert in an outdoor amphitheater.
- B. Stage lights illuminating the performers.
- C. The crowd cheering and dancing.
- D. Happy people throwing confetti in the sky.

Number 4:

- A. A group of friends having a picnic in a park.
- B. Blankets spread out on the grass.
- C. A basket filled with food and drinks.
- D. Laughter and conversation filling the air.

Number 5:

- A. A family enjoying a day at the beach.
- B. Parents lounging on beach towels.
- C. Children building sandcastles.
- D. Waves crashing gently on the shore.

Number 6:



- A. A bustling market square in a medieval town.
- B. Stalls selling fresh produce and goods.
- C. **Woman looking at paintings in a gallery.**
- D. Historic buildings lining the square.

PART 2 - Question Response

Directions:

You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter A, B or C on your answer sheet.

7. What's the weather forecast for tomorrow?
 - (A) It's raining heavily.
 - (B) **Sunny with clear skies.**
 - (C) I'm not sure, I haven't checked.
8. What time is the train scheduled to arrive?
 - (A) On the platform.
 - (B) **At 7:30 p.m.**
 - (C) I enjoy traveling by train.
9. Why did you miss the deadline?
 - (A) **I had a family emergency.**
 - (B) Deadlines stress me out.
 - (C) I'm always ahead of schedule.

10. Who designed this beautiful garden?
(A) Gardeners work hard.
(B) The architect did.
(C) I love spending time outdoors.
11. Where's the nearest post office?
(A) Posting a letter.
(B) It's two blocks away.
(C) I prefer sending emails.
12. Why did she resign from her job?
(A) I'm assigned to a new project.
(B) We need to redesign the website.
(C) She found a better opportunity.
13. What's your favorite hobby?
(A) I often go hiking.
(B) Playing the piano.
(C) Hobby shops are fun.
14. Why did they cancel the concert?
(A) They're conducting a survey.
(B) The lead singer is sick.
(C) Concert tickets are expensive.
15. Who's in charge of organizing the event?
(A) I charge my phone every night.
(B) We're organizing a charity event.
(C) The event planner is.
16. Where did you find this delicious recipe?
(A) I'm fond of cooking.
(B) I found it in a cookbook.
(C) It's from a cooking show.
17. Why did the price increase suddenly?
(A) The demand exceeded supply.
(B) It's priced competitively.
(C) I increased my savings.
18. Is the new restaurant opening tonight?
(A) Yes, it's the grand opening.
(B) I prefer eating at home.
(C) Did you hear about the new chef?
19. Did you hear about the upcoming conference?
(A) I'm not interested in conferences.
(B) How much did it cost?
(C) Yes, it's next month in Chicago.
20. Do you know where the nearest ATM is?
(A) It's just around the corner.
(B) I'm always forgetful.
(C) I need to buy some stamps.



21. Did you catch the latest episode of the TV series?
(A) I'm more into reading books.
(B) Yes, it was quite dramatic.
(C) How's the weather today?
22. Is the library open on Sundays?
(A) No, it's closed on weekends.
(B) I love reading mystery novels.
(C) I have a library card.
23. Did you finish the report for the meeting?
(A) I'm not a fan of meetings.
(B) Can you repeat the question?
(C) Yes, I completed it yesterday.
24. Did you hear about the new company policy?
(A) Yes, it's effective immediately.
(B) I never pay attention to policies.
(C) Can you pass me the salt, please?
25. Did you enjoy the concert last night?
(A) I prefer classical music.
(B) Yes, it was amazing!
(C) I'm not a fan of live music.
26. Have you met the new department head?
(A) Yes, I had a brief conversation with her.
(B) No, I'm waiting for an introduction.
(C) I need to head to the department store.
27. Are you attending the charity event tomorrow?
(A) It's not yet done.
(B) Yes, I bought tickets last week.
(C) What's the event about?
28. Are you ready for the presentation tomorrow?
(A) I never prepare for presentations.
(B) Yes, I've rehearsed it several times.
(C) What's the presentation about?
29. Can you cover my shift next Saturday?
(A) I'm going somewhere next Saturday.
(B) Sure, I'll check my schedule.
(C) It's on the desk.
30. You're invited to join a panel discussion on climate change next week?
(A) I need to discuss this with you.
(B) It's on the shelf.
(C) Absolutely, I'll prepare some talking points.
31. Are you attending the team-building workshop next week?
(A) I'm not much into team activities.
(B) Yes, I've already signed up for it.
(C) It's in the conference room.

PART 3 - Conversations

Questions 32 to 34, refer to the following conversation.

John: Hey Sarah, did you happen to catch the newspaper ads today? There's a Friday sale that looks pretty enticing.

Sarah: Oh, I haven't had a chance to look at them yet. What's on sale?

John: Well, it seems like they're offering some pretty substantial discounts on electronics. I saw deals on TVs, laptops, smartphones, you name it. My TV is starting to show its age, so I'm hoping to snag a good deal on a new one.

Sarah: That does sound tempting. I've been thinking about upgrading my laptop for a while now. Have you seen any specific brands or models that caught your eye?

John: Not yet, but I'm planning to swing by the mall after work to check it out. Want to join me? We can meet at the mall around 6. That should give us enough time to browse before the start closing.

Sarah: Absolutely! It's always more fun to shop with a friend. I'll be there!

32. How does John plan to check out the deals at the mall?

- A) By asking Sarah to check it first
- B) By checking online reviews first
- C) By waiting for Sarah to confirm her availability
- D) By going straight after work

33. What does John hope to find at the Friday sale?

- A) Discounts on groceries
- B) Substantial discounts on electronics
- C) Sales on furniture and home decor
- D) Deals electronic accessories

34. What item is John particularly interested in purchasing?

- A) A new smartphone
- B) A new laptop
- C) A new TV
- D) A new phone

Questions 35 to 37, refer to the following conversation.

Client: Hi. This is Sarah Johnson. I'm calling to inquire about the possibility of changing my departure date for an upcoming flight.

Booking Agent: Of course, I'd be happy to assist you with that. Can I have your booking reference number, please, and which date are you looking to change your departure to?

Client: My booking number is ABC123. I was hoping to move it from the 15th to the 17th of April. Also, could you confirm if there are any additional charges or fees associated with the change?

Booking Agent: Alright, let me check the availability for your requested date change. [pause] It looks like there's availability for the 17th. There will be a slight fare difference, but no change fees. Would you like to proceed with that change?

Client: Yes, that's fine.

Booking Agent: Perfect. I've updated your booking to reflect the new departure date of April 17th. You'll receive a confirmation email shortly.

- 35.** What information does the booking agent ask the client for initially?
- A) Name and address
 - B) Booking reference number and desired departure date**
 - C) Flight destination and preferred airline
 - D) Credit card details and expiry date
- 36.** What was the client's original departure date?
- A) April 12th
 - B) April 15th**
 - C) April 17th
 - D) April 20th
- 37.** Why did Sarah Johnson call?
- A) To inquire about changing her departure date for an upcoming flight**
 - B) To book a rental car for her trip
 - C) To request a refund for her flight ticket
 - D) To ask about the airline's pet policy

Questions 38 to 40, refer to the following conversation.

Client: Hello, I'm interested in enrolling for the pastry making class.

Receptionist: I'm sorry, but the class is already full.

Client: Oh no, really? I was really looking forward to it. Is there any chance I can still join?

Receptionist: I'm afraid not. We've reached our maximum capacity for this session, but we offer the same class every month. Would you like me to put your name on the reservation list for the class next month?

Client: Yes, please. That would be great. Thank you so much.

- 38.** Why is the client unable to enroll in the pastry making class?
- A) The class is too expensive.
 - B) The client is not interested anymore.
 - C) The class is already full.**
 - D) The client doesn't have the required ingredients.
- 39.** When does the receptionist suggest the client can join the pastry making class?
- A) Next week.
 - B) Next month.**
 - C) In six months.
 - D) The receptionist does not suggest any alternative time.
- 40.** According to the conversation, what does the receptionist offer to do for the client?
- A) Offer a discount for another class.
 - B) Provide a private tutoring session.
 - C) Put the client's name on the reservation list for the class next month.**
 - D) Cancel the current session for the client's convenience.

Questions 41 to 43, refer to the following conversation.

Client: Hi! I've been looking at different wedding invitation designs, and I'm a bit overwhelmed. We're going for a rustic-chic vibe with lots of greenery and natural elements. Do you have any recommendations?

Wedding Planner: For a rustic-chic theme, I'd suggest considering invitations with earthy tones with some floral accents, classic script fonts, and adding wax seals with a monogram or twig motif for charm?

Client: Sounds perfect! I love the idea of a wax seal with a monogram or a small twig motif! It would add such a charming detail to the invitations.

Wedding Planner: I'll start putting together some design options and we can refine them from there. Does that sound good to you?

Client: That sounds perfect! Thank you so much for your help.

- 41.** In what way does the client express their approval of the wax seal idea?
- A) They mention it would be unique but too costly.
 - B) They express concerns about the practicality of wax seals.
 - C) They emphasize how it would add a charming detail to the invitations.**
 - D) They suggest alternative embellishments like ribbons or lace.
- 42.** What does the wedding planner mean when she says, "I'll start putting together some design options and we can refine them from there"?
- A) She plans to create a variety of invitation samples for the client to choose from initially.**
 - B) She intends to finalize the design without any further input from the client.
 - C) She suggests collaborating with the client to customize the designs to their preferences.
 - D) She indicates a preference for minimalist designs to streamline the decision-making process.
- 43.** What specific style is the client aiming for with their wedding invitations?
- A) Modern elegance
 - B) Vintage glamour
 - C) Rustic-chic with greenery and natural elements**
 - D) Minimalist simplicity with geometric motifs

Questions 44 to 46, refer to the following conversation.

Mark: Hey Sarah, can I have a quick chat with you?

Sarah: Sure, what's up, Mark?

Mark: Well, I've been considering applying for a new job, and I was wondering if I could list you as a reference on my resume.

Sarah: Of course! I'd be happy to help you out. What position are you applying for? I'd be more than willing to vouch for your skills and work ethic.

Mark: It's a project manager role at this tech firm. I think my experience aligns well with what they're looking for. If you could talk about my ability to lead teams effectively and my strong problem-solving skills, that would be fantastic.

Sarah: Absolutely, I'll make sure to emphasize those points.

- 44.** What does Sarah imply when she says, "I'd be more than willing to vouch for your skills and work ethic"?
- A) She is hesitant to provide a reference for Mark
 - B) She doubts Mark's abilities
 - C) She is confident in Mark's abilities and is happy to support him**
 - D) She needs more information about the job before agreeing to be a reference
- 45.** What position is Mark applying for?
- A) Software developer
 - B) Project manager**
 - C) Sales associate
 - D) Marketing coordinator
- 46.** What skills does Mark want Sarah to emphasize when she acts as his reference?
- A) Programming expertise
 - B) Leadership and problem-solving skills**
 - C) Marketing strategies
 - D) Customer service experience

Questions 47 to 49, refer to the following conversation.

Jenny: I'm a bit overwhelmed with a ton of things to do. There's this project report due by the end of the week, and I have a presentation to prepare for next Monday. On top of that, there are all these smaller tasks that keep popping up.

Sarah: It sounds like you've got quite a bit on your plate. Have you tried breaking down your tasks into more manageable chunks?

Jenny: I've been attempting that, but it still feels like I'm drowning in work. I was wondering if you could lend a hand, maybe take on a small part of the project report or help me brainstorm ideas for the presentation?

Sarah: Of course, I'd be happy to help! Let's take a look at your to-do list and figure out how we can divide and conquer. We can start by tackling the most urgent tasks first.

47. What is Jenny's primary concern according to the conversation?
- A) Completing the presentation on time
 - B) Balancing multiple tasks effectively
 - C) Delegating responsibilities to Sarah
 - D) Addressing conflicts with colleagues
48. Which approach does Sarah suggest to prioritize tasks?
- A) Tackling tasks based on their complexity
 - B) Starting with the most enjoyable tasks
 - C) Addressing urgent tasks first
 - D) Randomly selecting tasks to work on
49. How does Sarah propose to aid Jenny in managing her workload?
- A) Taking over Jenny's tasks entirely to alleviate stress
 - B) Advising Jenny to work longer hours to catch up on her tasks
 - C) Collaborating with Jenny to divide tasks and set priorities
 - D) Suggesting Jenny to ignore the less important tasks for now

Questions 50 to 52, refer to the following conversation.

Receptionist: Alright, Sarah, your reservation for a non-smoking room with two queen-size beds for the weekend of April 12th to April 14th is all set. Can I please have a contact number to confirm your reservation and send you the confirmation details?

Sarah: Sure, my phone number is 555-123-4567.

Receptionist: Thank you, Sarah. I'll send the confirmation details to that number shortly. Is there anything else I can assist you with today?

Sarah: No, that's all. Thank you so much for your help!

Receptionist: It was my pleasure assisting you, Sarah. We look forward to welcoming you to Amethyst Hotel. If you need anything else before your arrival, feel free to give us a call. Have a wonderful day!

50. What did the receptionist advise Sarah to do if she needs anything else before her arrival?

- A) Send an email
- B) Call the hotel**
- C) Text the receptionist directly
- D) Leave a message on the hotel's website

51. How long is Sarah's stay?

- A) One night
- B) Two nights
- C) Three nights**
- D) Four nights

52. How did Sarah express her gratitude towards the receptionist?

- A) "I appreciate your help."
- B) "Thank you so much for your assistance!"**
- C) "You've been very helpful, thank you."
- D) "I'm grateful for your support."

Questions 53 to 55, refer to the following conversation.

Salesperson: This model boasts an impressive battery life of up to 2 days. It's equipped with a high-capacity battery and comes with storage options, ranging from 128GB to 512GB. Plus, it also supports expandable storage via microSD card.

Customer: Wow, that sounds great! What about its camera quality? I'm quite into photography.

Salesperson: You're in luck! The camera on this phone is top-notch. It features a triple-lens setup with a main camera, an ultra-wide lens, and a telephoto lens for stunning versatility. Plus, it's equipped with advanced image processing capabilities, allowing you to capture professional-quality photos and videos.

Customer: Excellent! It sounds like this phone has everything I need.

53. What type of lens is NOT mentioned in the phone's camera setup?

- A) Main camera
- B) Ultra-wide lens
- C) Telephoto lens
- D) Macro lens**

54. What aspect of the phone does the customer express interest in?

- A) Battery life
- B) Camera quality**
- C) Storage options
- D) Processor speed

55. What feature does the phone have for expanding storage?

- A) USB-C port
- B) Lightning port
- C) microSD card slot**
- D) Wireless charging

Questions 56 to 58, refer to the following conversation.

Waiter: Good evening, sir. Is everything alright with your meal?

Customer: Actually, there seems to be a slight mix-up with my order. I ordered the grilled salmon, but I received the chicken Caesar salad instead.

Waiter: Oh, I apologize for the mistake, sir. Let me take care of that for you right away. I'm truly sorry for the inconvenience.

Customer: No problem at all, mistakes happen.

Waiter: Thank you for your understanding, sir. Would you like me to have the grilled salmon prepared for you now, or would you prefer something else?

Customer: The grilled salmon sounds perfect, thank you. And if it's not too much trouble, could I also get a glass of white wine to go with it?

Waiter: Of course, sir. I'll get that sorted out for you immediately.

- 56.** Why did the waiter apologize to the customer?
- A) Because the customer was upset.
 - B) Because there was a mix-up with the order.**
 - C) Because the waiter spilled a drink on the customer.
 - D) Because the restaurant was busy.
- 57.** What did the customer originally order?
- A) Grilled salmon**
 - B) Chicken Caesar salad
 - C) White wine
 - D) None of the above
- 58.** How did the customer react to the mistake?
- A) Became angry and demanded a refund
 - B) Accepted the mistake calmly**
 - C) Insulted the waiter
 - D) Threw the food on the floor

Questions 59 to 61, refer to the following conversation.

Julia: Another idea is to introduce a loyalty program. We could offer incentives like discounts or freebies to customers who frequent our restaurant regularly. This not only encourages repeat business but also gives us a competitive edge in the market.

Jake: I like the sound of that. Loyalty programs can really create a sense of belonging for our customers. Do you have any specific ideas for how we could structure it?

Julia: I was thinking we could keep it simple at first, maybe a point system where customers earn points for every visit or purchase. Once they accumulate enough points, they could redeem them for rewards like a free appetizer or a discount on their next meal.

Jake: That sounds manageable. We can start small and see how it goes. What about reaching out to new customers?

59. What is the proposed benefit of introducing a loyalty program according to the Woman?

- A) Generating new leads
- B) Increasing customer satisfaction**
- C) Decreasing operational costs
- D) Expanding the restaurant's physical space

60. What is the suggested structure for the loyalty program discussed in the conversation?

- A) A referral system
- B) A point system**
- C) A seasonal discount program
- D) A lottery-based reward system

61. What is one of the incentives mentioned for customers in the proposed loyalty program?

- A) Free Wi-Fi
- B) Complimentary dessert**
- C) Live music performances
- D) Cooking classes

Questions 62 to 64, refer to the following conversation.

Customer: Good morning! Can I get a table for two, please?

Waiter: Good morning! Of course, right this way. Here are your menus. Have you dined with us before, or would you like some recommendations?

Customer: Thank you! Actually, it's our first time here. What do you recommend?

Waiter: Well, our specialty is our fluffy buttermilk pancakes topped with fresh fruit and a dollop of whipped cream. They're quite popular among our guests. We also have a selection of savory pancakes if you're feeling adventurous.

Customer: That sounds delicious! We'll definitely try the buttermilk pancakes. And I'm intrigued by the savory options. What do you have?

Waiter: For savory options, we have options like bacon and cheddar pancakes, spinach and feta pancakes, or even a pulled pork pancake stack with barbecue sauce. They're all quite flavorful and satisfying.



62. What does the waiter offer the customer upon arrival?
 A) Coffee
 B) Menus
 C) Dessert
 D) Wine
63. What is the specialty of the restaurant mentioned by the waiter?
 A) Buttermilk Pancakes
 B) Scrambled Eggs
 C) French Toast
 D) Omelettes
64. Which menu item is NOT listed under the "Savory Options" section?
 A) Bacon and cheddar pancakes
 B) Spinach and feta pancakes
 C) Buttermilk Bliss
 D) Pulled pork pancake stack with barbecue sauce

Questions 65 to 67, refer to the following conversation.

Treasurer: I was reviewing our ad production costs, they seem higher than expected. Can you explain the breakdown?

Ad Specialist: Certainly. The \$300 for graphic design ensures captivating visuals. \$200 covers professional photography for our products and ambiance. Printing flyers at \$150 provides tangible local promotion. Social media ads, at \$500, maximize online reach. Lastly, the \$700 for a promotional video guarantees a compelling brand showcase.

Treasurer: While it's a substantial investment, each aspect seems vital. Let's proceed with the budget, ensuring we get optimal returns.

Ad Specialist: Agreed. A well-executed campaign will drive foot traffic and boost sales, justifying the expense.

Expenses Incurred in Producing Advertising Materials

Item	Cost (USD)
Graphic Design	\$300
Photography	\$200
Printing Flyers	\$150
Social Media Ads	\$500
Promotional Video	\$700
Total Production Cost	\$1850

65. What are the specific breakdowns of the ad production costs discussed between the Treasurer and the Ad Specialist?

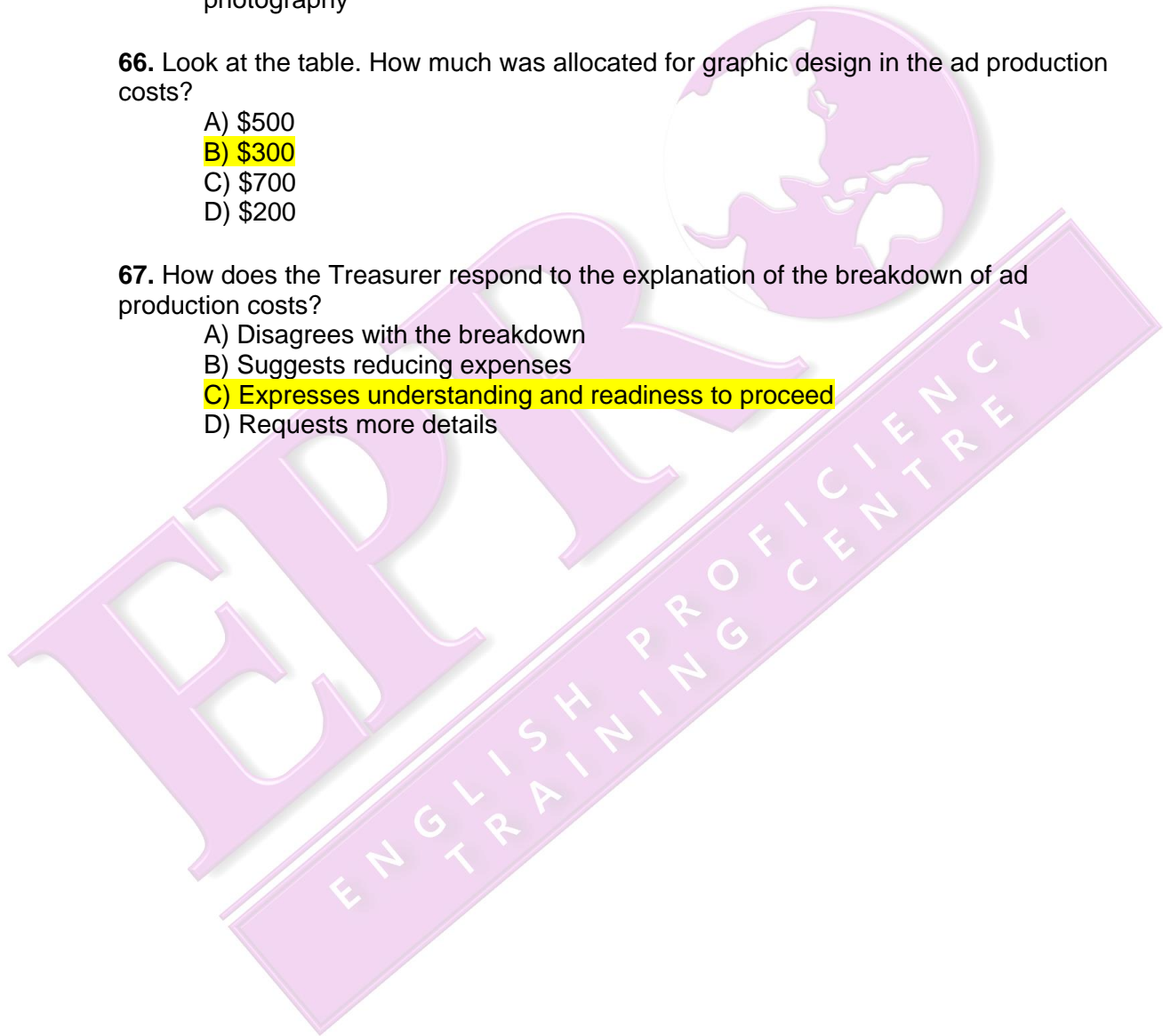
- A) Graphic design, photography, flyer printing, social media ads, promotional video
- B) Photography, social media ads, promotional video, graphic design, flyer printing
- C) Promotional video, graphic design, social media ads, photography, flyer printing
- D) Flyer printing, promotional video, graphic design, social media ads, photography

66. Look at the table. How much was allocated for graphic design in the ad production costs?

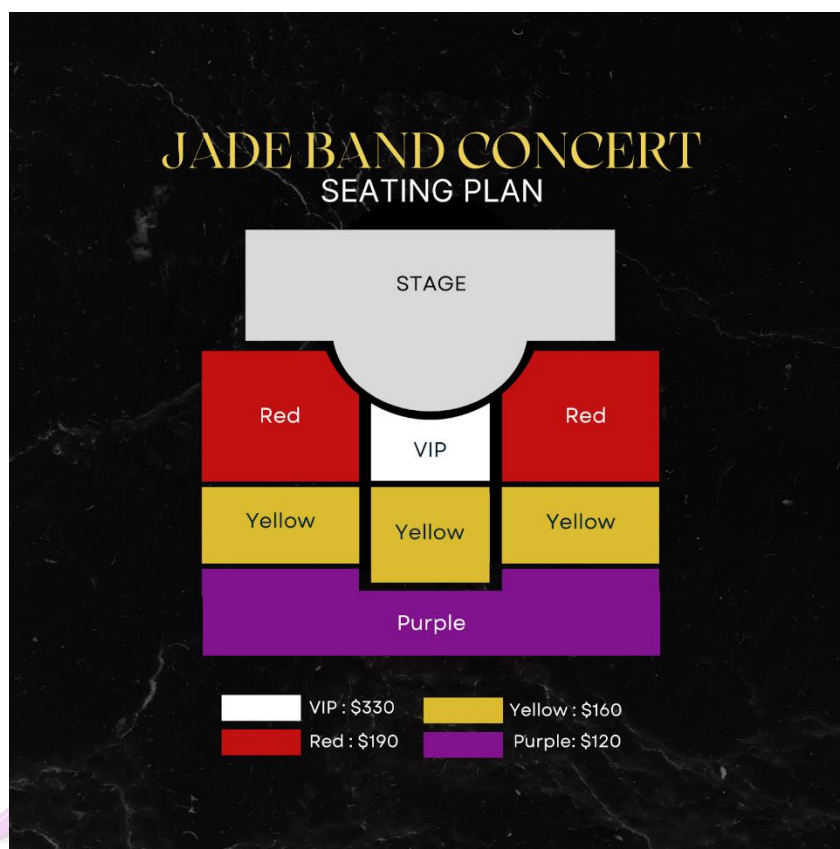
- A) \$500
- B) \$300
- C) \$700
- D) \$200

67. How does the Treasurer respond to the explanation of the breakdown of ad production costs?

- A) Disagrees with the breakdown
- B) Suggests reducing expenses
- C) Expresses understanding and readiness to proceed
- D) Requests more details



Questions 68 to 70, refer to the following conversation.



Friend 1: Hey, have you decided on which tickets to get for the concert yet? I'm leaning towards the VIP area. I mean, it's a once-in-a-lifetime opportunity, right?

Friend 2: Not yet, I'm still debating between the VIP area and the regular seats. True, the perks of the VIP area are tempting. But the price tag is a bit steep.

Friend 1: Yeah, but think about it - exclusive access, better view, and who knows, maybe we'll get to meet the band!

Friend 2: That does sound amazing. But what about the red area? It's not as fancy as VIP, but it's still closer to the stage than the purple area.

Friend 1: Hmm, that's a good point. And the tickets are more affordable too.

Friend 2: Exactly. Plus, we'll still get a great view of the concert without breaking the bank.

Friend 1: Alright, you've convinced me. Let's go for the purple area then.

68. What is one advantage of purchasing VIP tickets for the concert?
- A) Exclusive access
 - B) Affordable price
 - C) Limited view
 - D) General admission
69. Which ticket option offers a compromise between affordability and proximity to the stage?
- A) VIP
 - B) Yellow
 - C) Red
 - D) Purple
70. Look at the image. What is the price difference between the VIP and Red ticket areas?
- A) \$50
 - B) \$70
 - C) \$40
 - D) \$140

PART 4 - Talks

Questions 71 to 73

Good afternoon everyone. Welcome to our annual charity bake sale in support of local shelters. Your presence here today means the world to us, and your generosity will help make a real difference in the lives of those in need. With a delicious array of treats awaiting you, let's indulge our sweet tooth while also making a positive impact on our community. Thank you for your kindness and support.

71. What is the purpose of the event described in the passage?
- A) To celebrate local bakeries
 - B) To raise funds for local shelters
 - C) To promote healthy eating habits
 - D) To showcase culinary expertise
72. What impact will attendees' generosity have on the community?
- A) It will support local artists
 - B) It will provide scholarships for students
 - C) It will make a difference in the lives of those in need
 - D) It will beautify public spaces
73. What is the main theme of the passage?
- A) The importance of exercise
 - B) The joy of baking
 - C) The power of community and charity
 - D) The history of culinary arts

Questions 74 to 76

Ladies and gentlemen, we apologize for the inconvenience, but due to unexpected air traffic, we are experiencing a slight delay in our departure. Rest assured, our crew is working diligently to resolve this matter swiftly. We appreciate your patience and understanding. Please remain seated with your seatbelts securely fastened until we receive clearance for takeoff. Thank you for choosing to fly with us today.

74. When might passengers expect the delay to be resolved based on the announcement?
- A) Within the next hour
 - B) By the end of the day
 - C) Before the scheduled arrival time
 - D) No specific time mentioned
75. What specific action is the crew urging passengers to take during the delay?
- A) To explore alternative transportation options
 - B) To disembark and await further instructions
 - C) To remain seated with seatbelts securely fastened
 - D) To contact their respective travel agents immediately
76. Where are passengers advised to stay until clearance for takeoff is received?
- A) In the airport lounge
 - B) In their assigned seats
 - C) At the nearest exit gate
 - D) In the airline's customer service area

Questions 77 to 79

Team, I've noticed a concerning trend regarding internal communication within our company. Many employees have voiced frustrations about feeling out of the loop on important updates and decisions. This lack of transparency can breed misunderstandings and hinder productivity. To remedy this, I suggest implementing a more robust communication strategy, perhaps through regular team meetings or utilizing collaboration tools. Let's prioritize open communication to foster a more cohesive and informed work environment.

77. What issue has been noticed regarding internal communication within the company?
- A) Lack of team collaboration
 - B) Inefficient decision-making
 - C) Feeling out of the loop on important updates and decisions
 - D) Excessive use of communication tools
78. What potential consequences can arise from the lack of transparency in internal communication?
- A) Increased productivity
 - B) Enhanced team cohesion
 - C) Misunderstandings and hindered productivity
 - D) Improved decision-making processes
79. How does the speaker propose to address the communication issue within the company?
- A) Implementing a stricter hierarchical structure
 - B) Reducing the frequency of team meetings
 - C) Utilizing collaboration tools and regular team meetings
 - D) Encouraging individual work without team interactions

Questions 80 to 82

As we gather to celebrate the grand opening of our new community center, I'm filled with gratitude for each and every one of you. This center symbolizes unity, growth, and progress for our neighborhood. Let's use this space to come together, learn from one another, and create lasting memories. Thank you for your unwavering support in making this dream a reality.

80. What is the occasion mentioned in the text?
- A) Grand opening of a new community center
 - B) Annual neighborhood gathering
 - C) End-of-year celebration
 - D) Charity fundraiser event
81. What does the community center symbolize according to the speaker?
- A) Isolation and segregation
 - B) Division and conflict
 - C) Unity, growth, and progress
 - D) Stagnation and regression
82. What does the speaker express gratitude for?
- A) Support in making the dream of the community center come true
 - B) Financial contributions to the neighborhood
 - C) Organizing the event
 - D) Participation in previous community events

Questions 83 to 85

Hi there, Mr. Patel, this is Sarah calling from Green Groceries. I wanted to let you know that your special order of organic produce has arrived earlier than expected! We're all set to prepare your customized basket, and you can pick it up at your convenience. We'll be closing soon for the day, but we're open bright and early tomorrow. If you need any assistance or have specific preferences, feel free to reach out. Looking forward to serving you!

83. Who is calling Mr. Patel from Green Groceries?
- A) Sarah
 - B) Mr. Patel
 - C) Mr. Grocer
 - D) Unknown caller
84. According to the caller, when can Mr. Patel pick up his special order?
- A) Later in the week
 - B) Bright and early tomorrow
 - C) In the evening
 - D) Anytime during business hours
85. What time is Green Groceries closing for the day?
- A) In the evening
 - B) At midnight
 - C) Bright and early tomorrow
 - D) It is not mentioned

Questions 86 to 88

Hi. I've got some exciting news! Our supermarket is launching a new product line next month, but we need to ensure its successful introduction. I propose we organize a comprehensive marketing campaign to create buzz and generate interest among our customers. Let's utilize social media, in-store promotions, and possibly even sampling events to showcase the unique features of the new products. With the right strategy, we can make this launch a smashing success and boost our sales.

- 86.** How does the speaker propose to ensure the successful introduction of the supermarket's new product line?
- A) By launching the product quietly to avoid excessive attention
 - B) By organizing a comprehensive marketing campaign**
 - C) By limiting marketing efforts to traditional methods
 - D) By relying solely on word-of-mouth advertising
- 87.** Which marketing channels does the speaker suggest utilizing for the new product line?
- A) Social media, in-store promotions, and sampling events**
 - B) Only in-store promotions
 - B) Mainly print advertising
 - D) Television commercials exclusively
- 87.** What is the primary goal of the proposed marketing campaign?
- A) To create buzz and generate interest among customers**
 - B) To maintain the status quo of sales figures
 - C) To reduce customer interest in the new product line
 - D) To limit exposure of the new products to a select audience

Questions 89 to 91

Today marks the beginning of a new chapter for our local library. With the unveiling of our expanded children's section, we're opening doors to imagination and learning. From colorful picture books to engaging storytelling sessions, this space is a haven for young minds to flourish. I extend my deepest gratitude to all who made this possible. Let's inspire a love for reading that will last a lifetime.

- 89.** What event is taking place at the local library today?
- A) Storytelling competition
 - B) Unveiling of the expanded children's section**
 - C) Book sale
 - D) Author visit
- 90.** What is the purpose of the expanded children's section?
- A) To host adult book clubs
 - B) To serve as a quiet study area
 - C) To showcase rare manuscripts
 - D) To provide a haven for young minds to flourish**
- 91.** Who is the primary audience for the expanded children's section?
- A) Senior citizens
 - B) Teenagers
 - C) Young children**
 - D) College students

Questions 92 to 94

Hello, Ms. Garcia, this is Debbie from ClearView Optometry. I have some great news regarding your eyeglasses order. The frames you selected arrived sooner than anticipated, and our team has successfully fitted them with your prescription lenses. You can swing by our office anytime tomorrow to pick them up. If transportation is an issue, please don't hesitate to let us know, and we'll arrange a convenient solution for you.

- 92.** What is the purpose of Debbie's call?
- A) To inform Ms. Garcia about an upcoming event
 - B) To notify Ms. Garcia about a delay in her order
 - C) To update Ms. Garcia on the status of her eyeglasses order**
 - D) To schedule a meeting with Ms. Garcia
- 93.** When can Ms. Garcia pick up her eyeglasses?
- A) Anytime during the week
 - B) Today
 - C) Tomorrow**
 - D) Next month
- 94.** According to the message, what has the ClearView Optometry team done with Ms. Garcia's frames?
- A) Returned them to the manufacturer
 - B) Fitted them with her prescription lenses**
 - C) Discarded them due to damage
 - D) Placed them on hold for further instructions

Questions 95 to 97

Hey Anna, it's Jenny. The National World War 2 Museum tour we were planning got canceled due to renovations, but there's a special exhibit on ancient civilizations happening on the first floor of the museum instead. Thinking of checking it out. Want to come?

Also, later, a few colleagues are meeting up for lunch at that new Italian place on Harrow Street. They're known for their wood-fired pizzas. Interested in joining? Let me know, and I'll save you a seat.

And there's a movie screening tonight at the indie theater downtown. It's a classic noir film. Thought you might be interested. Call me if you want to go. Catch you later!

Harlow Museum Schedule

Date	Event	Location
April 5, 2024	National WW2 Museum Tour (Canceled due to renovation)	Level 2
April 5, 2024	Exhibit on Ancient Civilisations	Level 1
April 5, 2024	Exhibit of Ancient Asian Ceramics	Level 3 (Room 2)

95. Look at the table. Which exhibit is currently taking place at the Harlow Museum?
- A) National WW2 Museum Tour
 - B) Exhibit on Ancient Civilisations
 - C) Exhibit of Ancient Asian Ceramics
 - D) Exhibit on Modern Warfare
96. What is the specialty of the new Italian restaurant on Harrow Street?
- A) Sushi
 - B) Wood-fired pizzas
 - C) Vegan cuisine
 - D) BBQ ribs
97. How can Anna respond to Jenny's invitation to the movie screening?
- A) Call Jenny
 - B) Send a text message
 - C) Email Jenny
 - D) Post on social media

Questions 98 to 100

I'm thrilled to present our sales breakdown for the month, offering valuable insights into our customers' preferences. Sneakers stand out as the top seller, comprising 35% of our total sales, followed closely by Boots at 25%. Sandals and Dress Shoes make up 15% and 20% respectively, showcasing a balanced mix of seasonal and formal wear preferences. The remaining 5% comes from various other categories. Understanding these trends empowers us to optimize our inventory and enhance customer satisfaction. Let's leverage this data to refine our strategies and continue delivering exceptional service. Thank you all for your hard work and commitment to our success. Together, we'll achieve even greater heights.

Sales Breakdown for a Month

Category	Percentage of total sales
Sneakers	35%
Boots	25%
Sandals	15%
Dress Shoes	20%
Others	5%

98. Which category represents a balanced mix of seasonal and formal wear preferences?

- A) Sneakers and boots
- B) Other
- C) Sandals
- D) Sandals and Dress Shoes

99. Look at the table. What product category comprises the highest percentage of total sales for the month?

- A) Sneakers
- B) Boots
- C) Sandals
- D) Dress Shoes

100. How can understanding sales trends benefit the store?

- A) It's irrelevant to inventory management
- B) It helps in overstocking products
- C) It enables inventory optimization and improved customer satisfaction
- D) It doesn't impact customer experience